

BEACHSIDE

Booking Terms and Conditions

House Managers:

Rob and Hannah Wilson

07803-790326 and 07720-619973

1. Reservations

There is a refundable Damage Deposit of £200.

2. Cancellation Policy

Within 24 hours of booking (provided the stay is 60 days or more away)

100% Refund

24 hours after booking – 4 weeks before check-in

50% Refund

4 weeks before check in to check-in date

No Refund

3. Arrivals and Departures

Beachside will normally be ready for 4pm arrival on your check-in date.

The property must be vacated by 10am on your check-out day unless arranged differently with our House Managers, Rob and Hannah Wilson, prior to your arrival. Our House Managers reserve the right to enter the property at 10am in order to begin the changeover. The property should be left in a clean and tidy manner with any breakages or damage reported to the House Manager prior to departure. If the property is left in a dirty or inappropriate manner, this may result in an additional cleaning surcharge.

4. Pets

A maximum of two well behaved dogs are welcome (no other animals are permitted). They are not permitted on the furniture or upstairs. A stairgate is provided which should be used at all times to ensure that dogs remain downstairs. Since Beachside is situated within a working croft, all dogs must be kept under close control or on a lead when walking through the fields. The adjacent croft cannot be used as an extension of Beachside for use as a play area.

5. Smoking

There is strictly no smoking policy (including vaping and e-cigarettes) within Beachside. For those smoking outside, please do so well away from the house and dispose of your stubs suitably.

6. Damages

During your stay you will be responsible for and have to pay for any damage you or your guests (including pets) cause to the property, its contents or surroundings.

7. Occupancy

The occupancy of the property should not extend beyond the number stated on your booking.

Bookings are non-transferable and the property cannot be sub-let. The property must not be used for anything other than accommodation for you and your booked-in guests.

8. Campervans

Additional visitors are not allowed to stay in campervans on the parking area and use the house as if they are house-guests, except by special arrangement and for a limited period of time.

9. Electric Vehicle Charging

Beachside does not have a card-pay electric vehicle charging point. The charging of electric vehicles using the Beachside domestic system is not permitted except by special arrangement with the House Managers and by paying an additional fee.

10. Bedding and Towels

All bed linen and towels are provided free of charge.

11. Telephone

For safety reasons, Beachside has a fixed landline with telephone. The number is 01859-550221. You may use this for receiving calls or making local calls. The cost of any excessive usage will be deducted from the deposit, Please use your mobile phone for personal outgoing calls.

12. Holiday Protection

To minimise the cost and inconvenience of cancelled bookings, we would strongly advise you to take out holiday insurance. As well as cancellation and curtailment insurance, clients are recommended to take out holiday insurance to cover loss or damage to personal effects.

The owners of Beachside will not be responsible for any loss or damage, suffered by you, your guests or your property, during your stay with us, unless it is a result of our negligence.

13. Travel Disruption

Where there are ferry/plane disruptions due to bad weather conditions, any form of industrial action or new pandemic restrictions, the owners of Beachside cannot be held responsible for non-arrival at the property and no refunds will be given.

14. Restrictions on Rental

We reserve the right to remove a person or persons from the property due to unreasonable behaviour, damage to the property or exceeding the agreed occupancy or breaching any of the stated booking terms and conditions. In this case a refund will be at the discretion of the owners.

The owners reserve the right to refuse any booking.

15. Data Protection

The owners of Beachside will not disclose any personal details provided to other parties for any purpose. If you wish for your details to be removed from the owners' records following your visit, please make this known to us.